



Prevention, Retention, and Contingency Program COVID-19 Emergency Assistance

Emergency Assistance is temporarily available for families affected by COVID-19, through the Prevention, Retention, and Contingency (PRC) program with Temporary Assistance for Needy Families (TANF) funding. While limited funding is available, individuals meeting eligibility requirements may receive funds to help meet essential needs in the form of a voucher.

To be eligible for a COVID-19 PRC voucher, the following criteria must be met:

- Must be a family assistance group that includes a minor child, or a pregnant individual, or a non-custodial parent of a minor child receiving Ohio Works First (OWF), Supplemental Nutrition Assistance Program (SNAP) and/or Medicaid.
- At least one member of the assistance group must be a U.S. citizen or a qualified alien.
- Must be a Cuyahoga County resident.
- Gross monthly income of the assistance group must be at or below 200% of the Federal Poverty Guidelines (FPG).

PRC applications can be downloaded at <https://cjfs.cuyahogacounty.us/en-US/PRC.aspx> or picked up at a Neighborhood Family Service Center. Applications and verifications can be submitted by any of the following methods:

- **Email** - Submit as an attachment to Cuy-PRC-Application@jfs.ohio.gov.
- **Phone** - Call (216) 987-7392 to leave a message. Calls are returned to complete an application.
- **Fax** - Submit to (216) 987-8655.
- **Neighborhood Family Service Center Drop Box**
 - » Virgil E. Brown - 1641 Payne Ave.
 - » Quincy Place - 8111 Quincy Ave.
 - » Old Brooklyn - 4261 Fulton Parkway
 - » Westshore Document Drop-Off - 9830 Lorain Ave.

**For questions call the PRC Information Line at (216) 987-7392 and leave a message.
Please allow 48 hours for a response.**



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Allowable purchase categories:

- **Supplemental Food Assistance** - Vouchers amounts for more than 1 individual are divided into smaller increments.
 - » **Non-SNAP** recipients can receive up to the maximum monthly allotment for the assistance group size
 - » **SNAP** recipients can receive up to one-half of the maximum monthly allotment for the assistance group size
- **Essential Supplies:** Maximum amount for a family with minor children, a pregnant woman or non-custodial parent is \$200. Voucher amount is divided into smaller increments.

Allowable Items include:

- » Household cleaning products
 - » Paper products (toilet paper, paper towels, wipes, etc.)
 - » Other items as determined by CJFS
- **Daily hygiene and infant care items:** Maximum amount for a family with minor children, a pregnant woman or non-custodial parent is \$150.
 - **Housing and Utility Assistance:** Maximum amount is \$750.