

October 9, 2012

Week one of the automated rubbish pick-up went very well. We had a crew go ahead of the driver and tag the houses that did not have their container out the correct way. We will continue to have a crew go out and tag the houses this week but after that we will not pick up your container if it is not in the correct position. With leaf season upon us we cannot afford to have crews going out and tagging the residents.

Some of the common problems that we saw were:

- The carts were put out with the arrow facing towards the house. Just a reminder that the arrow must be facing the street.
- Carts were placed too close to the recycle bin and compost container. The truck has an arm that must be able to have enough clearance to pick up the container.
- Carts were placed too close to telephone poles and trees. Remember to have your container at least 3-5 feet away from obstructions.
- Just a friendly reminder for residents not to park on the street directly in front of your neighbor's container. Many residents put their container out the night before and wake up in the morning and their neighbor has parked their car directly in front of the can.
- Also, if you go out in the morning and there is a parked car in front of your house please put the container to one side or the other or even in your apron so the truck can pick up your can.
- If you have too much garbage that will not fit in the container you must wait till Friday for a special pick-up or buy another container. In order to purchase another container you must stop up at city hall and see the receptionist. 96 gallon containers are available at cost for \$48.65.
- Please keep in mind that special pick-ups are only on Fridays. Many cities only offer their residents a special pick-up once a month. We will continue to provide a special pick-up on Fridays.